



Library Advisory Board

Meeting Agenda - Final

- Chair, Lonica Rowley*
- Vice Chair, Kristin Ricklefs-Johnson*
- Boardmember Ellen Bachman*
- Boardmember Christal Cline*
- Boardmember James Martherus*
- Boardmember Mark Powell*
- Boardmember Megan Sterling*
- Boardmember Karina Wilhelm*
- Boardmember Jo Wilson*

Tuesday, January 20th, 2026

5:30 PM

Main Library Saguaro Room

- 1 Call Meeting to Order**
- 2 Approval of the minutes from November 18th, 2025, Library Advisory Board Meeting**
- 3 Items from citizens present****
- 4 Introductions, Recognitions, and Announcements**
- 5 Discussion items:**
 - 5-a** Library Advisory Board members present items they would like to share with the group
 - 5-b** Hear an update on the Gateway Library and the Grand Opening Celebration
 - 5-c** Hear a presentation about the City of Mesa’s Office of Innovation and Efficiency
 - 5-d** Hear an update on the Library’s Volunteer Services Program and Used Book Sales.
- 6 Library Director’s Updates:** Hear a recap on the Mesa Reads Program, hear updates regarding library staffing, and receive information about the libraries’ intent to redesign its website.
- 7 Identify Items for Future Agendas***
- 8 Adjournment**

* These items are not for Board discussion and no Board action will be taken on the items.

** The public may address the Board on any item. The Arizona Open Meeting Law (ARS § 38-431 et seq.) limits the Library Advisory Board to discussing only those matters specifically listed on the agenda.

The City of Mesa is committed to making its public meetings accessible to persons with disabilities. For special accommodations, please contact the City Manager's Office at (480) 644-3333 or AzRelay 7-1-1 at least 48 hours in advance of the meeting.

Si necesita asistencia o traducción en Español, favor de llamar al menos 48 horas antes de la reunión al 480-644-2767.



Pathway to a **Sustainably Efficient** City of Mesa





**Identified
areas of
growth
opportunities**

**Organizational
Alignment**

1

**Culture of Continuous
Improvement**

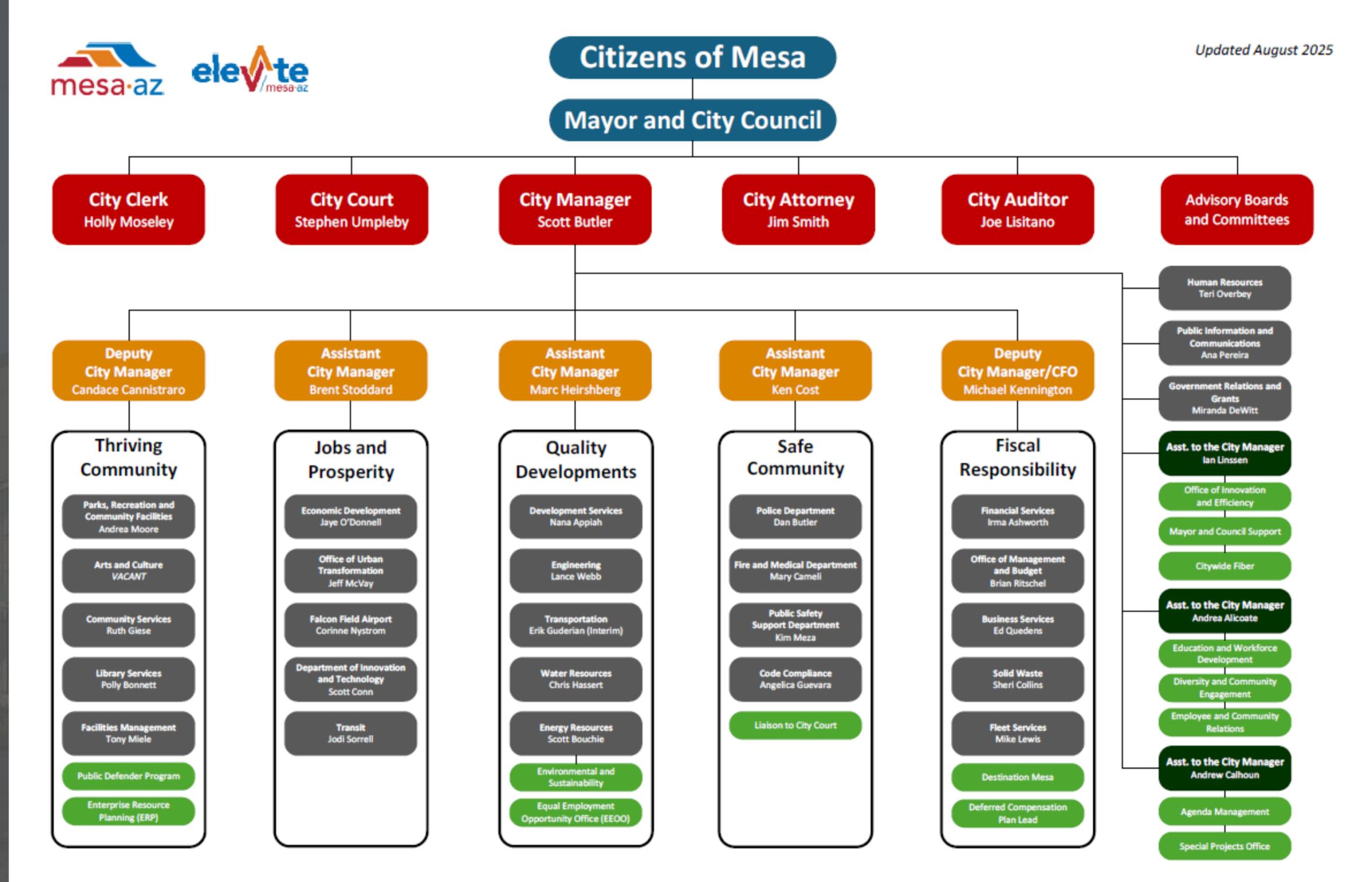
2

Sustainable Efficiency

3



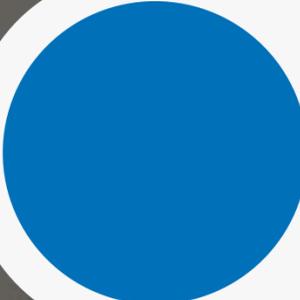
Organizational Alignment

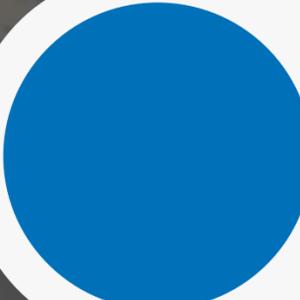


Updated August 2025



Culture of Continuous Improvement

 **Outputs Based-** How **busy** we are 

 **OUTCOMES BASED-** How **effective** we are 



What is Sustainable Efficiency?

- Not a one-time cut or reactive approach
- Its replicable
- It's embedded
- Its business as usual





OFFICE OF INNOVATION AND
EFFICIENCY

PRESENTS

PERFORMANCE**PLUS**

ENVISION. ELEVATE. IMPACT.



PERFORMANCE PLUS



Envision



Elevate



Impact

1

OMB

- help departments connect fiscal resources to outcomes
- evaluate efficiency opportunities
- budget discussions are data-informed and strategically focused.

2

DoIT

- Ensuring Departments have a fit for purpose technology in place to support efficient data collection, reporting, and analysis.
- Help prevent redundancy and enhance automation



Collaborative Partnerships

Next Steps through 2025



Refined Purposes

Refine purpose statements in a template designed to articulate services, outcomes & priority alignment

ENVISION



Outcomes Based KPIs

Identify outcomes-based KPIs that measure the impact & are priority aligned

ELEVATE



Short List of Possible areas of Opportunities

Some immediate needs that can be identified to improve operations

IMPACT



Elevated Mesa Stat



Elevated Mesa Stat Desired Improvements



Integrate
ACMs/DCMs



More meaningful
discussions



Purposeful design





Elevated Mesa Stat Redesigned



Mini-Stats



Less Presentation
More Discussion



Continuous 2-way
meaningful
discussions





Elevated Mesa Stat Timeline





Organizational Alignment

- Proactive alignment
- Improved budget experiences
- Articulated Narratives

ENVISION



Culture of Continuous Improvement

- Proactive discussions
- Improved efficiencies and processes
- Improved reporting

ELEVATE



Sustainable Efficiency

Capacity building in departments to have drive from within thru:

- PerformancePlus Academy
- A newly designed MesaStat structure supporting year-round discussions
- Continuous Improvement Initiatives that drive KPIs

IMPACT

The background image shows an outdoor plaza at dusk or dawn. It features several green streetlights with white lampshades. The ground is paved with light-colored tiles, and there are wooden walkways or benches. In the background, there are buildings, including one with a red roof and another with a modern, glass facade. The overall atmosphere is quiet and somewhat somber due to the low light.

FEEDBACK Q&A